

Conflicts of Interest Policy

October 2024



PURE DMA TRADING
GUARANTEED
STP EXECUTION



Contents

1. Definitions	3
2. Introduction	5
3. Application	5
4. Policy	5
5. Disclosures	7
6. Insider Trading	7
7. Escalations	7
8. Breaches	8
9. Disciplinary Action	8

1. Definitions

Category I

A type of license issued by the Financial Sector Conduct Authority to entities that provide advice and intermediary services in terms of FAIS to clients.

Clients

A person or institution that holds or maintains a relationship with the FSP or expresses or indicates an intention to do so (including but not limited to a consultant, broker, counterparty, or supplier).

Code

General Code of Conduct for FSPs and representatives, published under FAIS.

Conflict of Interest

A Conflict of Interest means any situation where an FSP or representative has an interest that may arise in rendering a financial service to an existing or potential client, which influences the objective performance of their obligations to an existing or potential client or where it prevents the FSP or representative from rendering an unbiased and fair financial service to an existing or potential client. This includes receiving a wide range of financial and nonfinancial benefit, ownership interests and any relationship with a third party.

Employee

All employees employed on indefinite term contracts of employment, whether on a full time or part time basis.

All employees employed on a fixed-term contract or employment/ limited duration contract, whether on a full time or part-time basis.

FAIS

The Financial Advisory and Intermediary Services Act 37 of 2002.

FAIS affected employees

- All management committee and executive committee members of an FSP
- Directors of an FSP
- Any representative of an FSP
- Any key individual approved by the FSCA to manage and oversee the FSP

FAIS Compliance Officer

A compliance officer appointed by an FSP in terms of section 17 of FAIS.

Financial Interest

A financial interest includes cash, cash equivalents, vouchers, gifts, services, advantages, benefits, discounts, domestic or foreign travel, hospitality, accommodation, sponsorships, other incentives or valuable consideration, other than:

- An ownership interest that is an equity or proprietary interest acquired for fair value and includes dividends, profit share and similar benefits; and or
- Training by a product supplier on product supplied, general industry information and technical systems that are not exclusively available to a selected group of providers or representatives except for travel and accommodation associated with that training.

FSCA

- Financial Sector Conduct Authority

FSP

- Financial Services Provider

Insider

- An insider is a person within Arkham Capital that is privy to information that is unavailable to others.

Insider Trading

- Buying or selling securities by unlawfully using information that is acquired as an insider.

2. Introduction

Section 3A(2)(a) of the General Code of Conduct for Authorized Financial Services Providers requires that every provider, other than a representative adopt, maintain and implement a Conflict-of-Interest Management Policy (Policy) that complies with the provisions of FAIS. This policy provides the mechanisms for the identification, mitigation, and management of conflicts of interest that the FSP might be exposed to.

FAIS Conflict of Interest Management Policy is created to comply with the General Code of Conduct and addresses the following:

- Mechanism utilized to identify conflicts of interest.
- Controls for avoidance and mitigation of conflicts of interest
- Process to ensure compliance with this Policy.
- Guidance on the types of financial interests that a representative is allowed to receive.
- The basis on which any financial interest is received.

3. Application

This policy applies to the provision of all financial services, as defined by FAIS, by Arkham Capital, their juristic representatives, representatives and FAIS affected employees within the FSP. This Policy also applies to independent contractors where they are appointed as representatives of the FSP.

This policy shall apply when an action is undertaken by an FSP, or a FAIS affected employee that may amount to an actual or potential Conflict of Interest that impacts on client being provided with an unbiased and fair financial service.

4. Policy

A Conflict of Interest may occur when rendering a financial service to a client, whether existing or potential. Such conflict may occur when Arkham Capital or a representative does not act objectively or fails to render an unbiased or fair service to a client. A key conflict may arise when a FAIS affected employee receives a financial or ownership interest from a third party.

The General Code of Conduct requires that all FSPs take the necessary steps to eliminate any practices and services that may create a conflict between their own interests and the interests of clients.

Identification of conflicts

The following steps should be taken in order to identify a Conflict of Interest.

- Analyze distribution models.
- Analyze 3rd party relationships.
- Review the types of financial interests received and offered.

- Management to sign off on remuneration models for representatives.
- Rules to be put in place regarding the receipt or offering of immaterial financial interest in line with the Gifts and Entertainment Policy.
- Regular reviews of disclosures made in terms of FAIS to ensure the appropriate disclosure and identification of Conflicts of Interest.
- Keep a register of conflicts of interest.
- Ensure that all identified conflicts are adequately managed.

Management of Conflicts of Interest

Once Conflicts of Interests have been identified, Arkham Capital needs to assess such conflicts and implement appropriate responses to the conflicts.

Arkham Capital needs to assess and evaluate such conflicts.

Controls for managing conflicts:

- Avoid the Conflict of Interest
- Mitigate the potential impact
- Disclose the Conflict of Interest

Processes for compliance with this policy

The following internal processes must be followed:

- Employees impacted by FAIS must read and familiarize themselves with this Policy and ensure they fully understand the provisions.
- Training and educational material to be provided to FAIS affected employees on how conflicts of interest may arise and how they can be avoided.
- If the conflict cannot be avoided, such conflicts must be disclosed to clients and affected parties. Such disclosures will be kept for a period of 5 years.
- Employees are prohibited from accepting any bribes, kickbacks or other similar remuneration to attract or influence business activity.
- Senior management shall endeavor to avoid accepting gifts, fees, bonuses or excessive entertainment in order to influence or attract business.

Financial Interest

The FSP may only receive/give financial interest from /to the following 3rd parties:

- Regulated commission under the Long-term Insurance Act (LTIA)

- Regulated commission under the Short-term insurance Act (STIA)
- Regulated commission under the Medical Schemes Act (MSA)
- Fees under the LTIA, STIA and MSA, if these fees are reasonably in line with the service being rendered.
- Any other fees for rendering a financial service for which no commission or fees are payable, if such fees are specifically agreed to by a client in writing. Such fees may be stopped at the client's discretion.
- Fees or remuneration for rendering a service to a third party, if such fees are reasonably in line with the service being rendered.
- Disclose the Conflict of Interest

5. Disclosures

Employees must disclose the following:

- Financial interest in any supplier, client or competitor
- Whether they are acting as an employee, manager, director or consultants of a competitor
- Any activity that might create the appearance of a conflict
- Employees, senior management and directors need to disclose outside business interest and are prohibited from holding shareholding, employment with a competing broker or Over the Counter Derivative Providers.

6. Insider Trading

Employees, senior management and directors may be privy to information that is confidential or sensitive and such information must be kept strictly confidential. Some of this information may include client lists, marketing, business strategies, fees. Such information must be kept confidential and should only be distributed on a need to know basis.

Arkham Capital prohibits Insiders from trading in, unlawfully disclosing and therefore benefiting from such confidential information.

7. Escalations

In the event of a dispute regarding this Policy, the dispute must be escalated to the key individual and the Licensed FAIS Compliance Officer for a final decision.

8. Breaches

Breaches of this policy are to be reported to the Key Individual and the FAIS Licensed Compliance Officer.

9. Disciplinary Action

Failure to comply with this Policy may lead to disciplinary action being taken. This may result in dismissal or departure.

Arkham Capital (Pty) Limited
The Grange, 140 Bauhinia Road,
Technopark, Centurion 0169,
South Africa
www.tier1fx.co.za

Tier1FX International is the branded offering of Arkham Capital (Pty) Limited, a company incorporated and registered in South Africa, authorised by the Financial Sector Conduct Authority as a Financial Services Provider (FSP 53853).

Risk Disclaimer:

OTC leveraged products, including CFDs, are complex investments, which come with a high risk of losing money rapidly due to leverage. You acknowledge that trading derivative financial instruments, including foreign exchange, futures, options, contracts for differences and commodities carry a substantial potential risk of loss and you understand the risks involved and that you are willing to undertake this risk. You further confirm your understanding that the value of these financial instruments is influenced by the price changes of their underlying reference instruments, that these prices may fluctuate both rapidly and widely, that such factors can be neither predicted nor controlled by any party, and that leverage, or “gearing” will disproportionately impact the results of any such transactions. Losses can therefore quickly compound. You will be responsible to ensure your account has sufficient margin to sustain your trading activity. You should consider carefully whether you understand how CFDs work and whether you can afford to take the high risk of losing your money.